



Your business
is our business.

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October 11, 2013

VIA Electronic Comment Filing System

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 11-42
2013 ETC Annual Report of Palmetto Telephone Communications, LLC
Study Area Code 249023**

Dear Ms. Dortch:

On behalf of Palmetto Telephone Communications, LLC “Palmetto”, JSI files the attached FCC Form 481 ETC annual reporting information pursuant to section 54.422 of the Commission’s rules.¹ Palmetto Telephone Communications is an ETC for low-income support only.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. § 54.422.

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB 3060-0986 OMB 3060-0819 <small>Avg. Burden Estimate per Respondent: 20 Hours</small>
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<010> Study Area Code	249023
<015> Study Area Name	Palmetto Telephone Communications, LLC
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Valerie Ancrum
<035> Contact Telephone Number: Number of the person identified in data line <030>	8435389383
<039> Contact Email: Email of the person identified in data line <030>	valerie.ancrum@prtc.coop

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
<small>(check box when complete)</small>				
<100> Service Quality Improvement Reporting	<small>(complete attached worksheet)</small>			
<200> Outage Reporting (voice)	<small>(complete attached worksheet)</small>			n/a
<210> <input type="checkbox"/> <small><-- check box if no outages to report</small>				
<300> Unfulfilled Service Requests (voice)	<input type="text"/>			
<310> Detail on Attempts (voice)	<input type="text"/>	<small>(attach descriptive document)</small>		
<320> Unfulfilled Service Requests (broadband)	<input type="text"/>			
<330> Detail on Attempts (broadband)	<input type="text"/>	<small>(attach descriptive document)</small>		
<400> Number of Complaints per 1,000 customers (voice)				n/a
<410> Fixed	<input type="text"/>			
<420> Mobile	<input type="text"/>			
Number of Complaints per 1,000 customers (broadband)				
<440> Fixed	<input type="text"/>			
<450> Mobile	<input type="text"/>			
<500> Service Quality Standards & Consumer Protection Rules Compliance	<small>(check to indicate certification)</small>			n/a
<510>	<small>(attach descriptive document)</small>			n/a
<600> Functionality in Emergency Situations	<small>(check to indicate certification)</small>			n/a
<610>	<small>(attach descriptive document)</small>			n/a
<700> Company Price Offerings (voice)	<small>(complete attached worksheet)</small>			
<710> Company Price Offerings (broadband)	<small>(complete attached worksheet)</small>			
<800> Operating Companies and Affiliates	<small>(complete attached worksheet)</small>			X
<900> Tribal Land Offerings (Y/N)? No	<small>(if yes, complete attached worksheet)</small>			
<1000> Voice Services Rate Comparability	<small>(check to indicate certification)</small>			
<1010>	<small>(attach descriptive document)</small>			
<1100> Terrestrial Backhaul (Y/N)? Yes	<small>(if not, check to indicate certification)</small>			
<1110>	<small>(complete attached worksheet)</small>			
<1200> Terms and Condition for Lifeline Customers	<small>(complete attached worksheet)</small>			X

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<small>(check to indicate certification)</small>			
<2005>	<small>(complete attached worksheet)</small>			

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<small>(check to indicate certification)</small>			
<3005>	<small>(complete attached worksheet)</small>			

(800) Operating Companies and Affiliates

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	249023
<015>	Study Area Name	Palmetto Telephone Communications, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Valerie Ancrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	8435389383
<039>	Contact Email Address - Email Address of person identified in data line <030>	valerie.ancrum@prtc.coop
<810>	Reporting Carrier	Palmetto Telephone Communications, LLC
<811>	Holding Company	Palmetto Rural Telephone Communications, Inc.
<812>	Operating Company	Palmetto Telephone Communications, LLC

[illegible]

**(1200) Terms and Condition for Lifeline Customers
Lifeline**

FCC Form 481
OMB Control No. 3060-0986
OMB Control No. 3060-0819
July 2013

Data Collection Form

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

249023SC1210

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

2013 Lifeline Guidelines

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in de-enrollment, fines and prosecution.
- Only one Lifeline benefit is available per household.
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- A household may not receive Lifeline benefits from multiple providers.
- If a household receives more than one Lifeline benefit, it will be de-enrolled from the program.
- The Lifeline benefit may not be transferred to any other person.

Qualifying Methods

A subscriber may qualify for Lifeline either because he/she or someone in his/her household participates in one of the programs below or because your income is within the following guidelines. **NOTE: A subscriber may receive Social Security and Medicare benefits, but to qualify for Lifeline, must receive benefits from one of the following programs or income must fall within the guidelines.**

Program Eligibility

- Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing/Section 8
- Medicaid
- Supplemental Security Income (SSI)
- National School Lunch (NSL) free lunch program
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)

Income Eligibility for 2013

Annual Income 135% Thresholds Based on Household Size

1	2	3	4	5	6	7	8	For each add'l person
\$15,512	\$20,939	\$26,366	\$31,793	\$37,220	\$42,647	\$48,074	\$53,501	+ \$5,427/person

(Note: You will need to provide 3 of your most recent paystubs from the previous 12 months, Social Security Benefit Letter or W-2.)

The subscriber understands that:

1. His/Her household meets the income-based or program-based eligibility criteria for receiving Lifeline, shown above. If annual income exceeds 135% of the Federal Poverty Guidelines, the subscriber will notify the provider.
2. He/She will notify the provider within 30 days if for any reason he/she no longer qualifies to receive Lifeline.
3. He/She will notify the provider within 30 days if he/she moves to a new address or he/she will verify every 90 days that the temporary address is still current.
4. He/She must certify that his/her household is not receiving any other Lifeline benefit and will not apply for an additional one from another wireline or wireless carrier.
5. Giving fraudulent information is punishable by law.
6. He/She may be required to re-certify my continued eligibility for Lifeline and that my failure to re-certify will result in de-enrollment.

Before enrolling in Lifeline, the subscriber will authorize the provider to release his/her information contained in his/her Lifeline Application to the FCC or its designee, including the Universal Service Administrative Company, and to any state and federal agency, as required by law.

Pricing


By enrolling in Lifeline, the subscriber will receive \$9.25 credit from Federal and \$3.00 credit from State towards his/her local service of \$14.35. The total credit of \$12.25 may be applied towards local service on POTS or bundle packages. If a subscriber chooses to have toll calls, they can subscribe to 12 cents per minute, 6 cents per minute and \$3.95 per month, or unlimited minutes for \$25.90. The subscriber will be able to make unlimited local calls.

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986
 OMB Control No. 3060-0819
 July 2013

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier: Palmetto Telephone Communications, LLC		
Signature of Authorized Officer:		Date: 9/30/2013
Printed name of Authorized Officer: Dewaine J. Wilson		
Title or position of Authorized Officer: Chief Financial Officer		
Telephone number of Authorized Officer: 843-538-9382		
Study Area Code of Reporting Carrier:	249023	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.		